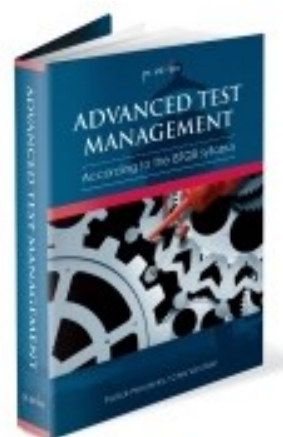
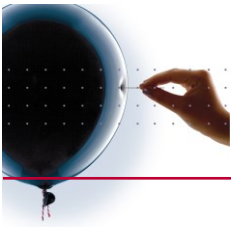


# ISTQB ADVANCED LEVEL TEST MANAGER CERTIFICATE IN SOFTWARE TESTING





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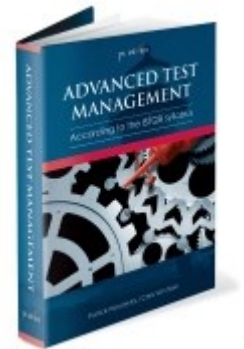
## Introduction

The International Software Testing Qualifications Board ([ISTQB](#)) consists of Member Boards representing countries or regions around the world.

Next to the Foundation Level Certification, ISTQB has an Advanced Level Certification divided over three modules:

- Advanced Level Test Manager
- Advanced Level Test Analyst
- Advanced Level Technical Test Analyst

In order to contribute to the objective of gaining recognition for testing as an essential and professional software engineering specialization, we proved to ISTQB our ability to teach the appropriate syllabus material, using competent staff, good materials and an appropriate training environment in view of the ISTQB Advanced Level Test Manager Certificate in Software Testing based on the ISTQB syllabus.



As Accredited Training Provider, ps\_testware offers a five day course leading to the certificate, awarded by ISTQB to those who pass the exam.

## Intended audience

People who have advanced in their software testing career and want to certify on a higher level. This includes test managers, test analysts, test engineers, but also project managers, quality managers and development managers.

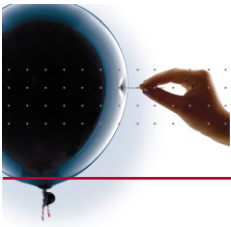
Candidates must hold the ISEB/ISTQB Foundation Certificate.

## Course outline

The table below provides a high-level overview of the course content. You can download a detailed [syllabus](#) from the ISTQB website.

### Day 1

- Basic aspects of testing: life cycle models, specific systems and metrics & measurement;
- Testing processes: test planning & control, test implementation & execution, evaluating exit criteria & reporting, test closure activities;
- People skills: individual skills;
- Test documentation: test policy, test strategy, test plan.



### Day 2

- Risk based testing: introduction;
- FMEA: Failure Mode and Effects Analysis;
- Business value of testing;
- Test estimation and test scheduling.

### Day 3

- Risk management;
- Incident management;
- People skills: test team dynamics, communication;
- Test management & control.

### Day 4

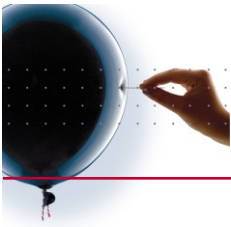
- Test management issues;
- Distributed, outsourced and insourced testing;
- Test improvement: CMMi, TMM, TPI, CTP, STEP;
- People skills: motivation, fitting testing within the organization;
- Reviews.

### Day 5

- Standards;
- Test tools & automation;
- Risk management in the life cycle.

### Specifics

- Participants should be informed that a minimum of *8 hours self study* will be needed between sessions.
- The certification exam will be scheduled approximately 2 weeks after the 5th day of the course.



## On completion participants will

- Be able to define overall test goals and strategy for systems being tested;
- Know how to plan, schedule and track tasks;
- Know how to describe and organize the necessary activities;
- Be able to select, acquire and assign adequate resources to tasks;
- Know how to select, organize and lead test teams;
- Better organize the communication within test teams, and between test teams and other stakeholders;
- More efficiently justify decisions and provide adequate reporting information where applicable.

## Course details

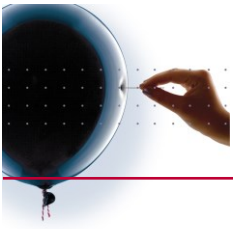
- Part of the course material is the book "Advanced Test Management according to the ISTQB syllabus" (regular price 44,95 euro excluding VAT);
- The standard course language is English unless indicated otherwise or all participants are Dutch speaking. The course material is in English;
- The last course day is generally reserved for the exam;
- Course hours are from 8:30 to 17:00 and lunch breaks from 12:30 till 13:30;
- ISTQB certification exam organized approx. two weeks after last session;

## Price information

Course fee: EUR 2200,-  
Includes handouts, refreshments and lunch.

Exam fee: EUR 250,-  
Taking the exam is optional, When registering, please specify whether you wish to take the exam or not. To take this exam you have to hold the ISTQB Foundation Certificate in Software Testing and a minimum of 18 months of experience in software testing.

Group discount:  
3rd participant (-5%), 4th participant (-10%), 5th and 6th participant (-15%)



# ISTQB ADVANCED LEVEL TEST MANAGER CERTIFICATE IN SOFTWARE TESTING



## REGISTRATION FORM

Name of course: \_\_\_\_\_

Course location: \_\_\_\_\_ Course Date(s): \_\_\_\_\_

Course Fee: € \_\_\_\_\_ x \_\_\_\_ = € \_\_\_\_\_

Exam Fee: € \_\_\_\_\_ x \_\_\_\_ = € \_\_\_\_\_

**TOTAL:** = € \_\_\_\_\_

Registrant(s):

Full name	Email	Phone	Exam
			Yes / No
			Yes / No
			Yes / No

Organisation: \_\_\_\_\_

Contact person (if not registrant): \_\_\_\_\_ Phone No: \_\_\_\_\_

Contact Email Address: \_\_\_\_\_

Invoice address: \_\_\_\_\_

Our reference number: \_\_\_\_\_

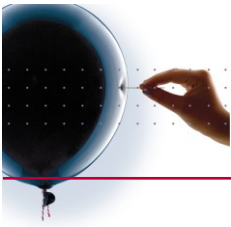
VAT number: \_\_\_\_\_

I have read, understood and agreed to ps\_testware Terms and Conditions, related to courses, as outlined in the accompanying document. Payment will be done based on the received invoice for this registration.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Please fax this completed to either:

Fax: +32-16-35.93.88 for courses being held in Belgium  
Fax: +33-3-59.30.42.02 for courses being held in France  
Email: [info@pctestware.com](mailto:info@pctestware.com)



### **Terms & Conditions ps\_testware courses**

A signed registration form, returned to one of the ps\_testware offices indicates that you have read and agreed to the terms and conditions set out below:

1. A place on any course is reserved only upon receipt of a signed course registration form accompanied by a purchase order (if applicable) for an amount equal to the quoted course fee.
2. Full payment for all course activities will be done according payment conditions as will be indicated on the invoice.
3. ps\_testware reserves the right to cancel or re-schedule courses. In the event of such cancellation all paid fees will be credited towards the next available course.
4. In the event of customer cancellation, 25% of course fee will be invoiced if registration is cancelled within 1 month before the course and 100% of course fee will be invoiced if registration is cancelled within two weeks before the course. Course participants can be replaced at no cost. There is no refund possible for the exam fee in case of (exam) cancellation.
5. Specific course details (introduction, intended audience, results, course outline, time table) can be found on our website ([www.pstestware.com](http://www.pstestware.com) – services - training) or in the applicable course flyer;
6. Our courses can also be organized on demand, on site at your premises or online;
7. All courses include lunch and refreshments;
8. Course material and exams are in English. Courses are given in the applicable local language. However when not all participants speak the same language, then the English language is used;
9. All prices are excluding VAT;
10. The following group discount is applicable: 3rd participant (-5%), 4th participant (-10%), 5th and 6th participant (-15%);
11. In case of the ISTQB courses, an exam (certification) is chosen to be part of the course, then the exam fee(s) requires to be part of the total quoted course fee. The exam fee for Foundation is €200,00 and for Advanced is €250,00; There is no refund possible for the exam fee in case of (exam) cancellation.
12. Public course dates can be found on our website [www.pstestware.com](http://www.pstestware.com) – services – training;